



This work was performed under the auspices of the U.S. Department of Energy by the University of California, Lawrence Livermore National Laboratory under contract No. W-7405-Eng-48. UCRL-PROC-234859

Cutting Edge Ergonomics for Laboratories

Presented by Melanie Alexandre
Ergonomics Subject Matter Expert
Lawrence Livermore National Laboratory



This document was prepared as an account of work sponsored by an agency of the United States Government. Neither the United States Government nor the University of California nor any of their employees, makes any warranty, express or implied, or assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information, apparatus, product, or process disclosed, or represents that its use would not infringe privately owned rights. Reference herein to any specific commercial product, process, or service by trade name, trademark, manufacturer, or otherwise, does not necessarily constitute or imply its endorsement, recommendation, or favoring by the United States Government or the University of California. The views and opinions of authors expressed herein do not necessarily state or reflect those of the United States Government or the University of California, and shall not be used for advertising or product endorsement purposes.





LAWRENCE LIVERMORE NATIONAL LABORATORY
Science in the National Interest



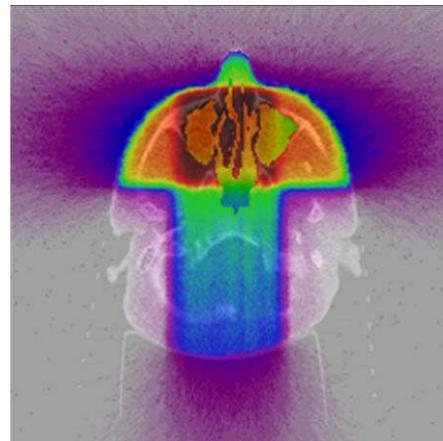
National Ignition Facility



Supercomputing Facility



**National Atmospheric Release
Advisory Center**



Peregrine

**My job is to
help
ensure all
work areas
are user
friendly
and safe!**

What will we be doing?

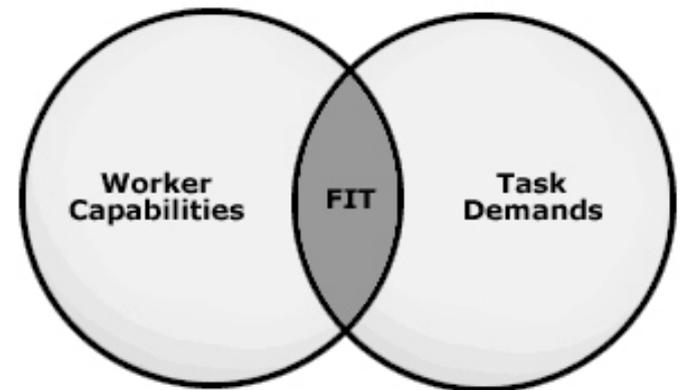
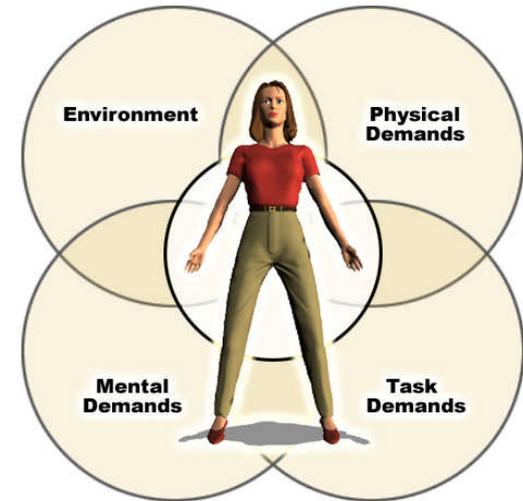
- What is ergonomics
- Risk factors
- Latest research
- Common risks and controls
- Problem solving
- Ways to control risks
- Case study
- Lessons learned



Goal for each participant:
Learn one thing that they can
apply immediately!

Ergonomics is...

- Fitting workstations to workers
 - Optimize comfort, safety, and productivity



Ergonomics looks at engineering, work habits, and administrative controls
Ergonomics is most effective when considered during the early stages of design/planning

What are ergonomic risk factors?

- Awkward postures
- Force
- Repetition
- Extreme temperatures
- Vibration
- Contact pressures
- Stress
- Static postures

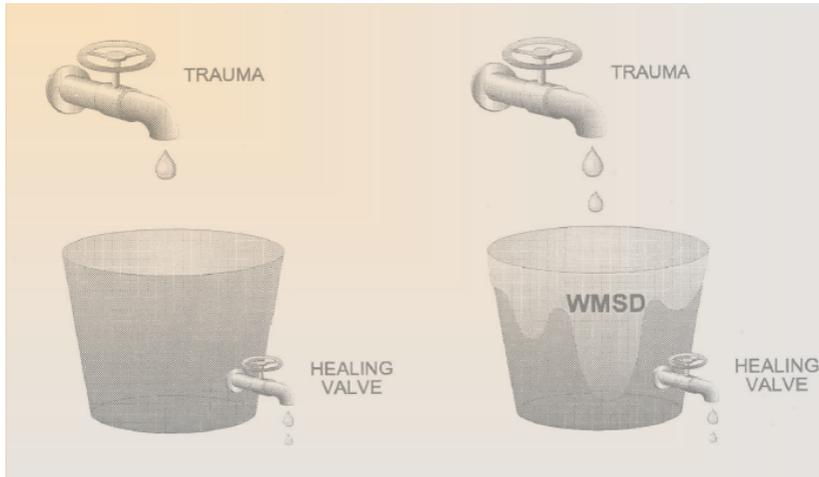


**# of risk factors + duration of exposure
= greater likelihood of injury**

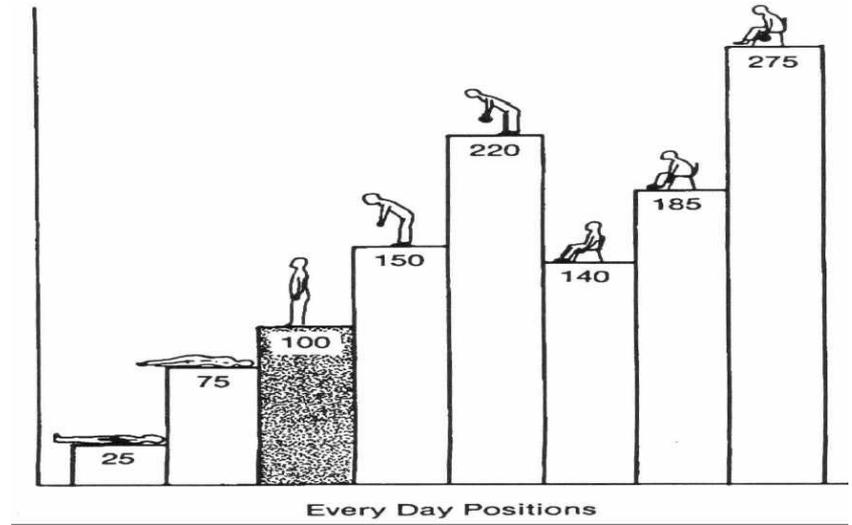


These injuries do not happen overnight, but when they happen they are debilitating!

Why do these injuries occur anyway?

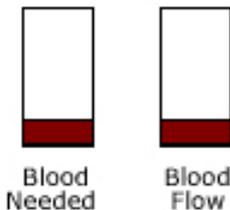


Cumulative/ Repetition

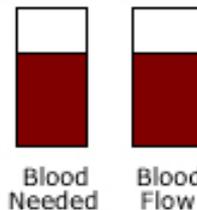


Postures

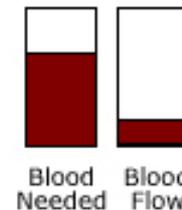
Resting Muscles



Dynamic Work

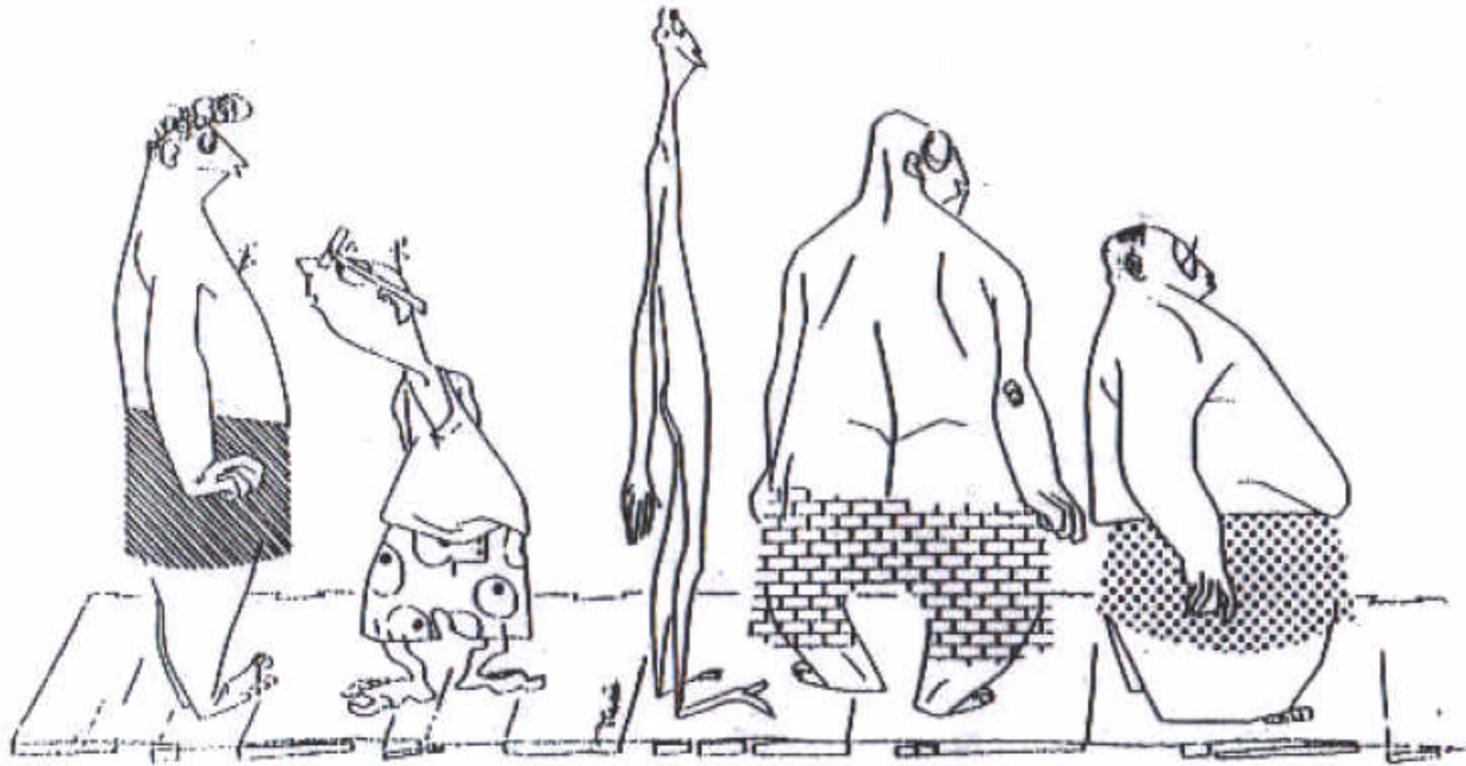


Static Work



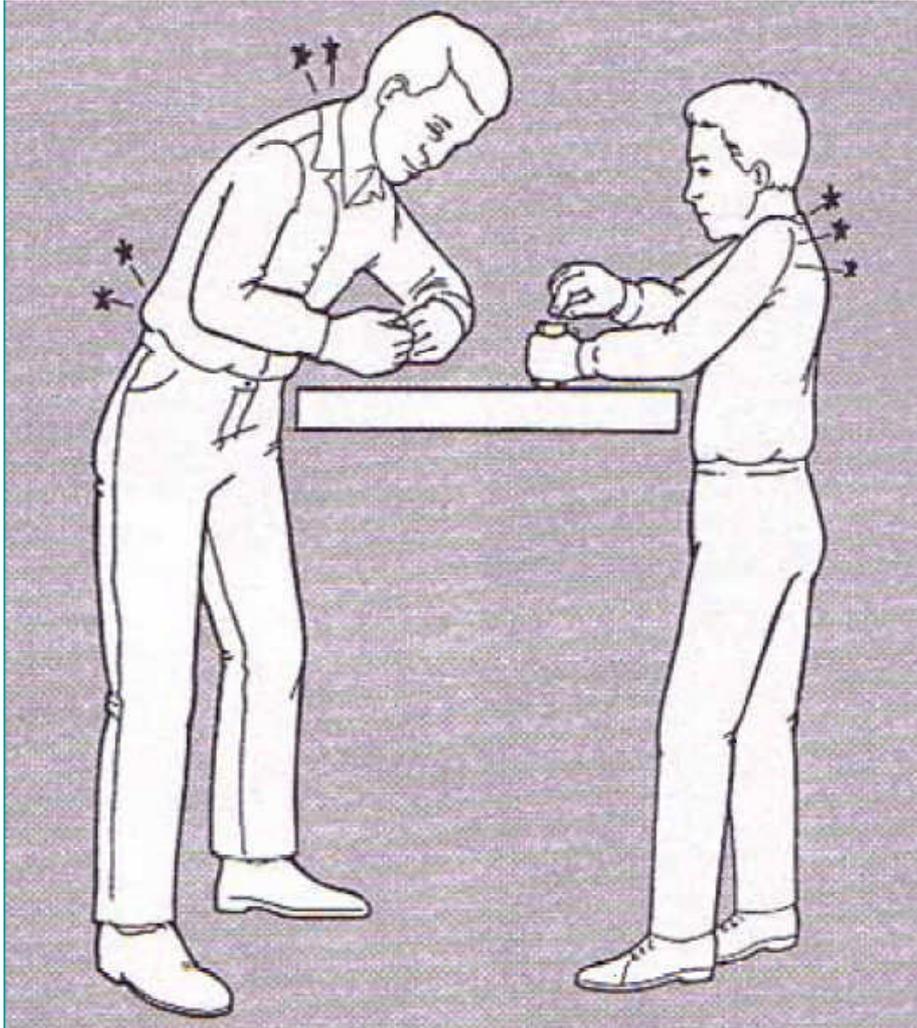
Static Sitting/Standing

How many of you know someone who has had an ergonomic-related injury?



Demo of individual differences

Effects of improper fit



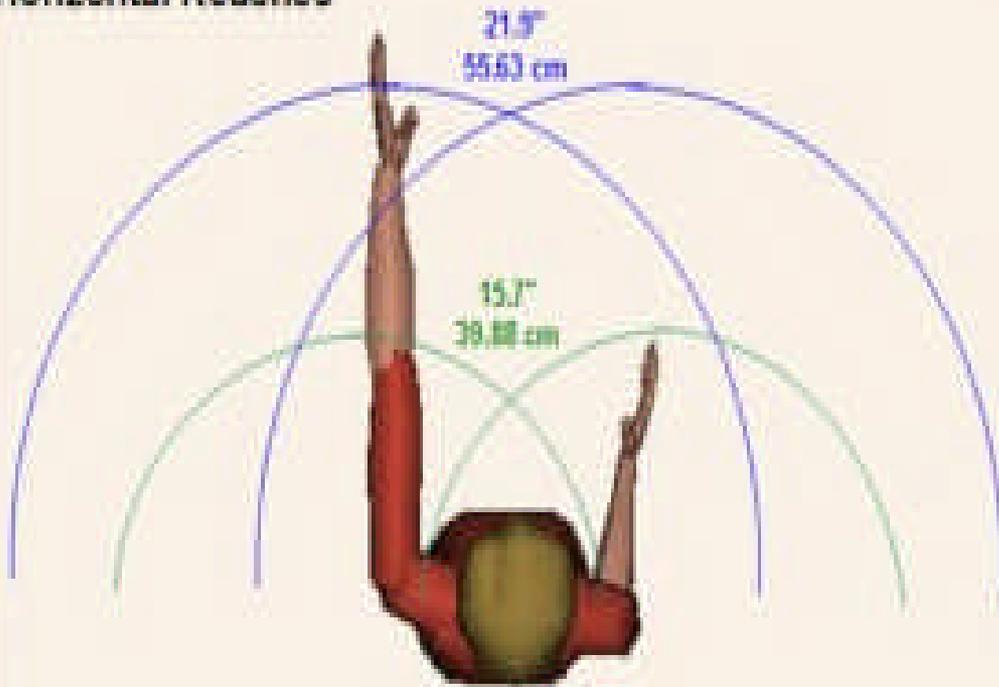
What happens if something is too short/tall or large/small for an employee?

Recommended Work Zones*

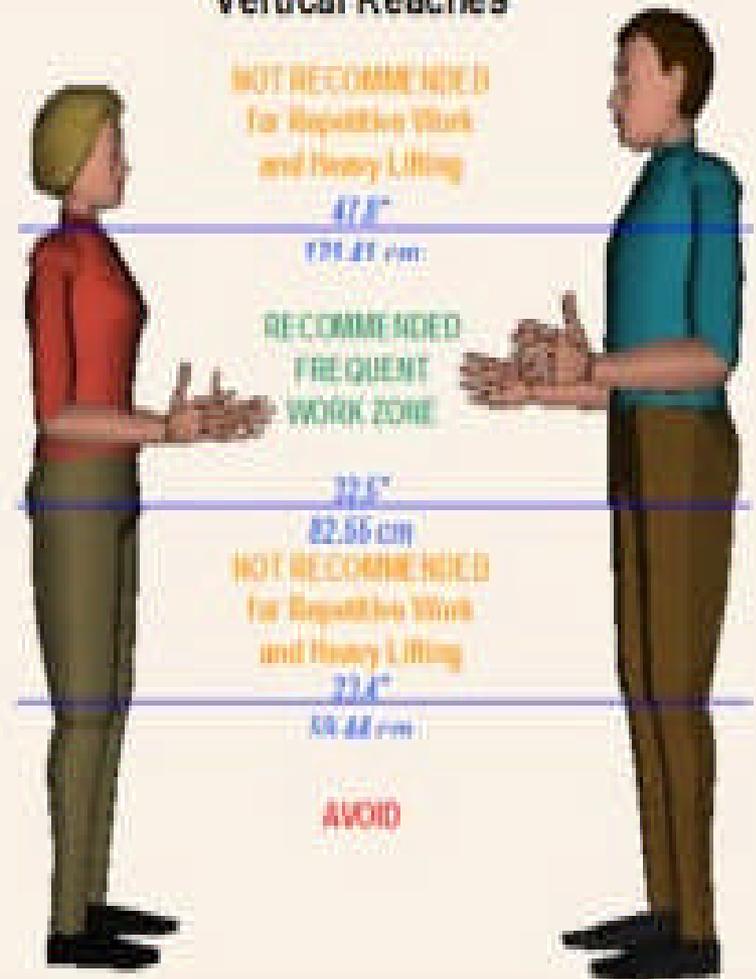
* References: Pheasant, Stephen. *BodySpace, Anthropometry, Ergonomics and Design*. Philadelphia: Taylor and Francis, 1996.

Graphics created using Jack Software Version 4.0. Copyright UGS Corp.

Horizontal Reaches



Vertical Reaches



Dimensions used for Horizontal Reaches: 5%ile female Elbow-Fingerp Length and Shoulder-Gip Length

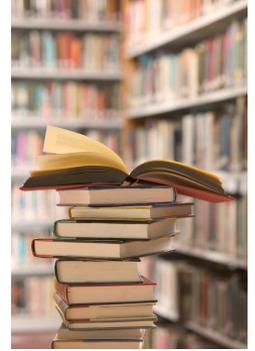
Dimensions used for Vertical Reaches: 95%ile male Knee Height, Knuckle Height and 5%ile female Shoulder Height.

What research shows...



- Pipetting
 - Fredriksson, K. (May 2005)
 - The symptoms increase with:
 - Amount of time spent pipetting
 - Age
 - Weak thumb muscular structures
 - Suggestions include:
 - Consider automation as amount of time increases
 - Design with minimal button resistance
 - Handles that fit different hand sizes
- Biosafety cabinets
 - Jones, R.L. & Eagleson, D (May 2001)
 - Reach= shortest anthropometrics 8-14 inches
 - Use footrests and armrests
 - 10 degree angled view screen slope
 - Place at edge of work surface
- Lab design
 - Garikes, R.W. (July 2004)
 - Six Sigma can improve quality, eliminate waste, reduce lead time and costs while also improving ergonomics and work flow
 - Flexibility is the most important design element
 - » Create abilities to expand, modify, and completely change
 - Baron, E.J. (2002) Speculations on the microbiology laboratory of the future (2002)
 - Information technology will allow immediate global access to laboratory results with greater automation

What research shows...



• Microscopy

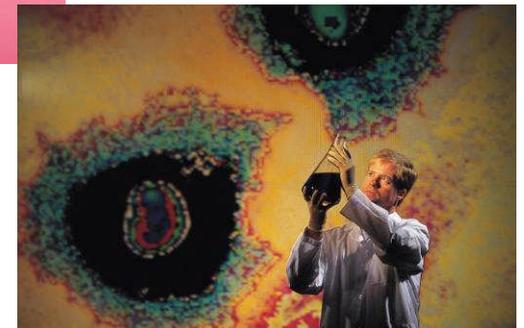
- Thompson, S.K. & Mason, E. (December 2004)
 - Established work load limits should consider accuracy, productivity, and ergonomics
 - Found 85% of survey respondents perform only 56% of maximum work limit, but have Musculoskeletal Disorder Symptoms (MSDs)
- James, T., Lamar, S., Marker, T. & Frederick, L. (2000)
 - Key features of ergonomically designed microscope include tilting and telescopic head, optional riser tubes, one-hand focus control, and in-line focusing
 - Results included increased comfort, especially in the neck and shoulders area when using an ergonomic microscope versus traditional microscope
- Kofler, M., Kreczy, A., & Gschwendtner, A. (February 19, 2002)
 - EMG activity was reduced for all muscles that were studied when using the ergonomic workstation versus a standard workstation
 - Ergonomic workstation included adjustable table, microscope, and horizontal forearm supports
- Sillanpaa, J, Nyberg, M. & Laippala, P. (July 10, 2003)
 - Key features of ergonomically designed microscope include adjustable ocular angle and height, adjustment knobs positioned low, forehead support
 - Key features of ergonomically designed microscope table include adjustable height, adequate space and leg room, cut-away section at front of table, tilt able ocular angle, forearm and forehead support,

• Standing work

- Whistance, R.S., Adams, L.P., VanGeems, B.A., & Birdger, R.S. (December 1995)
 - Postural adaptations for work that is too far away include trunk and hip flexion
 - Postural adaptations for work that is too close include neck flexion and thoracic kyphosis

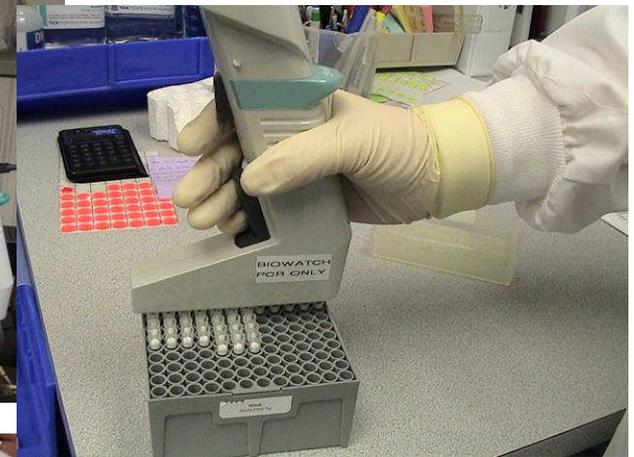
Common laboratory tasks

- Pipetting
- Microscopy
- Micromanipulation
- Biosafety cabinets, fume hoods, and glove boxes
- Material handling
- Standing
- Sitting
- Computer use



Pipetting

- Risks
 - Repetitive
 - Forceful exertions
 - Awkward positions
 - Extended reach
 - Monotonous
- Controls
 - Determine best tool for job
 - Consider volume, weight, balance, length, plunger force, blowout force, tip eject force, grip comfort, display, and volume adjustment
 - Optimal work station set up
 - ‘Switch hit’
 - Create time limits/ restrictions
 - Self care techniques

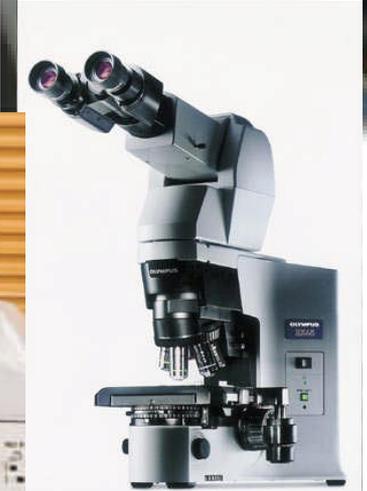
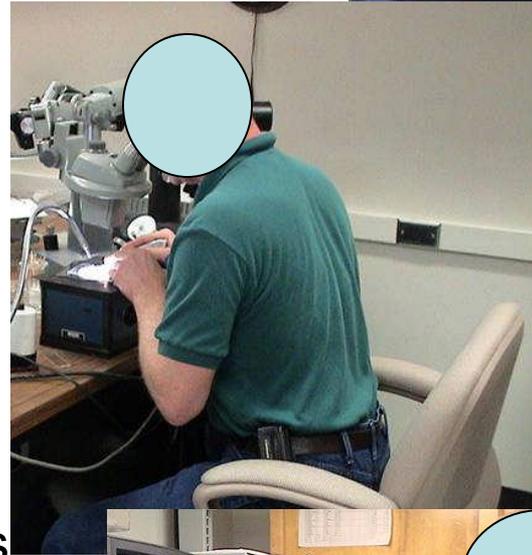


Pipetting

Target	Recommendation	Reference
Physical Environment	<ul style="list-style-type: none"> •Minimal per person space requirement > 10 m² / 107 ft² •Passageways (1 person: 2 feet 2 persons: 3 feet) 	NF X35-102
Furniture	<ul style="list-style-type: none"> •Use adjustable tables and seats •Hoods with easy access and comfortable seating •Place frequently used items in logical locations 	NF X35-104 NF X35-105 ISO 9241-5 Ref.9
Pipettes	<ul style="list-style-type: none"> •Choose pipette that fits the task •Use manufacturers recommended tips •Use multi-channel for 96+ well plate applications •Use motorized pipettes for repetitive and mixing tasks 	ISO 8655
Work Organization	<ul style="list-style-type: none"> •Do not exceed more than 30 gestures/minute •Take frequent, short breaks •Take a mandatory pause after each sequence of repetitive tasks •Vary tasks (work with different muscles) 	NF EN 1005-5
Work Conditions	<ul style="list-style-type: none"> •Noise <55dBA •Comfortable ambient temperature •Lighting 300-600 lux •Eliminate glare and reflections 	ISO 9241-6 ISO 7730 NF X35-103

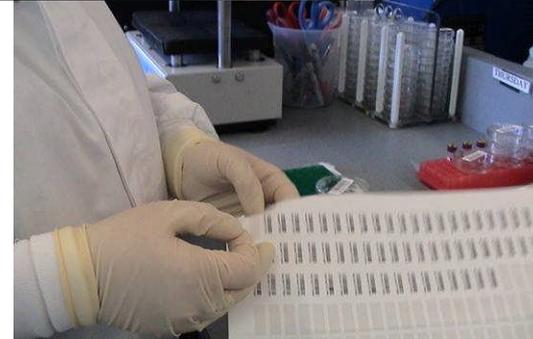
Microscopy

- Risks
 - High visual demands
 - Monotonous
 - Extended reach
 - Repetitive motion
 - Static/ awkward postures
 - Contact pressure
- Controls
 - Optimize equipment and set-up
 - Consider adjustable
 - Use external monitors
 - Self care techniques



Micromanipulation

- Risks
 - Repetitive
 - Forceful use of small muscles
 - High visual demands
 - Awkward/ static postures
 - Monotonous
 - Contact pressure
- Controls
 - Optimize workstation set-up
 - Turn 'pinch' into 'grip'
 - Self care techniques



Biosafety cabinets & fume hoods

- Risks
 - Glare
 - Extended reach
 - Awkward/static postures
- Controls
 - Optimal workstation set-up
 - Shorter handled tools
 - Self care techniques

What are some design guidelines for height and reach?



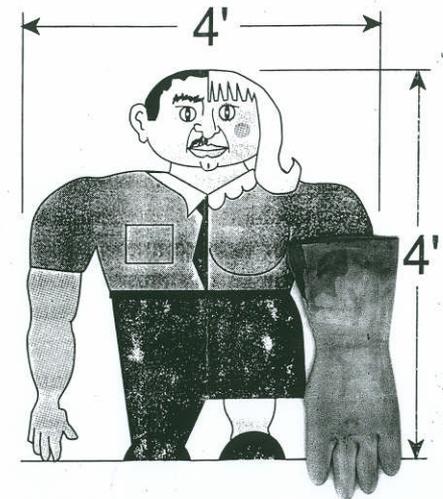
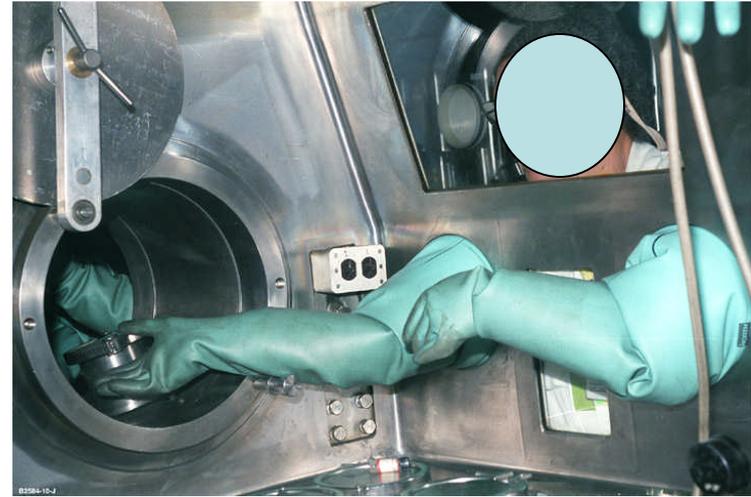
Gloveboxes

- Risks

- Excessive reaching forward and sideways
- Prolonged standing
- Forceful grasping, reaching and lifting
- Reduced strength due to poor fitting gloves and working out of comfort zone
 - Thicker gloves and ambidextrous gloves make the hands work harder
- Forearm pressure from rim of glove ports
- Glare

- Controls

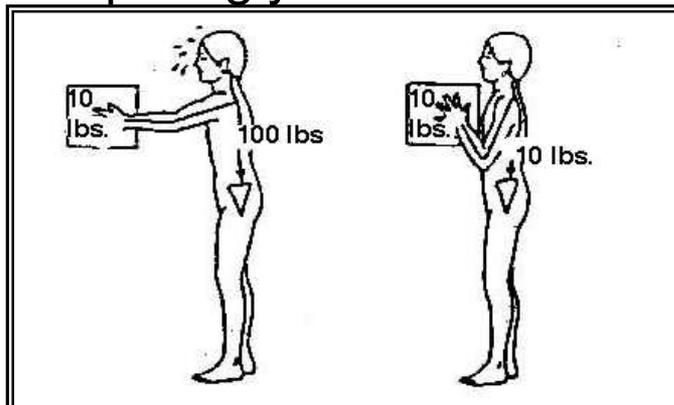
- Optimize height
- Use properly fitted gloves
- Avoid manual handling of objects greater than 15 pounds
- Increasing length of levers, dials, and tools
- Establish ways to avoid elbow and forearm pressure
- Eliminate sources of glare
- Place items within a comfortable reach
- Self care techniques



“Ideal” glovebox worker

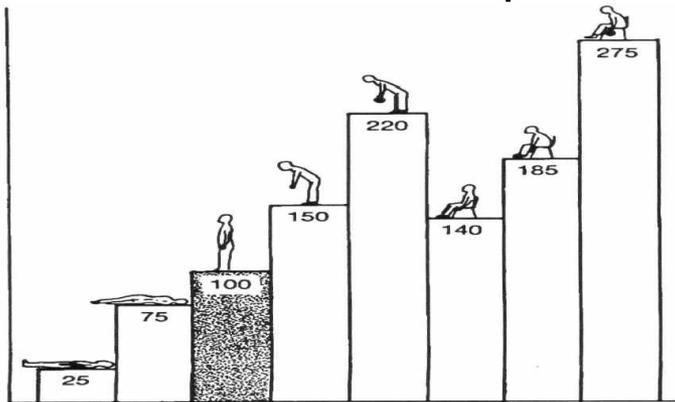
Material handling

- Risks
 - Forceful exertions
 - Awkward postures
- Controls
 - Eliminate manual handling
 - Optimize placement (between chest and thigh level)
 - Self care techniques
 - Note: use team lifts sparingly



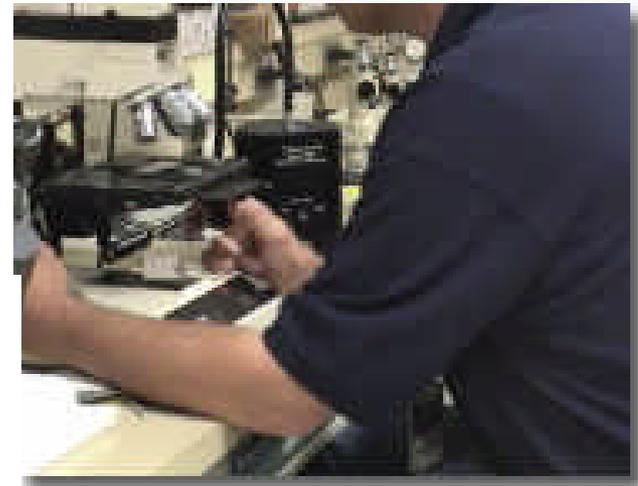
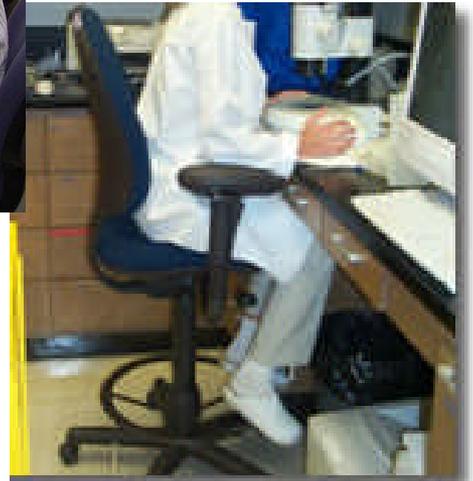
Standing

- Risks
 - Static posture
 - Can be coupled with awkward postures
- Controls
 - Optimize work station set-up
 - Provide alternatives
 - Sitting
 - Elevating a foot
 - Vary stance
 - Anti-fatigue products
 - Self care techniques

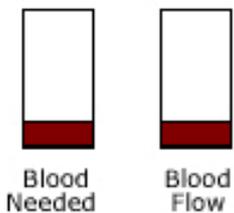


Sitting

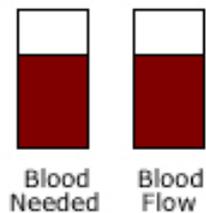
- Risks
 - Static posture
 - Can be coupled with awkward postures
 - Inadequate leg clearance
- Controls
 - Optimize work station set-up
 - Provide alternatives
 - Self care techniques



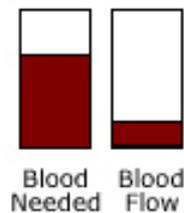
Resting Muscles



Dynamic Work



Static Work



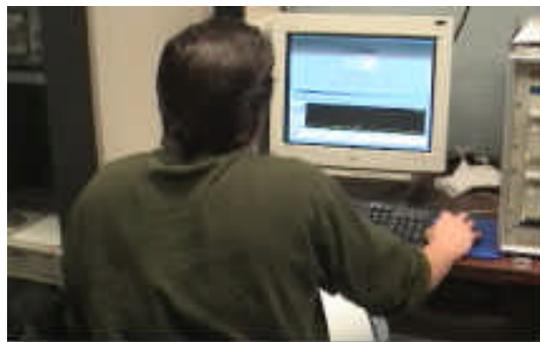
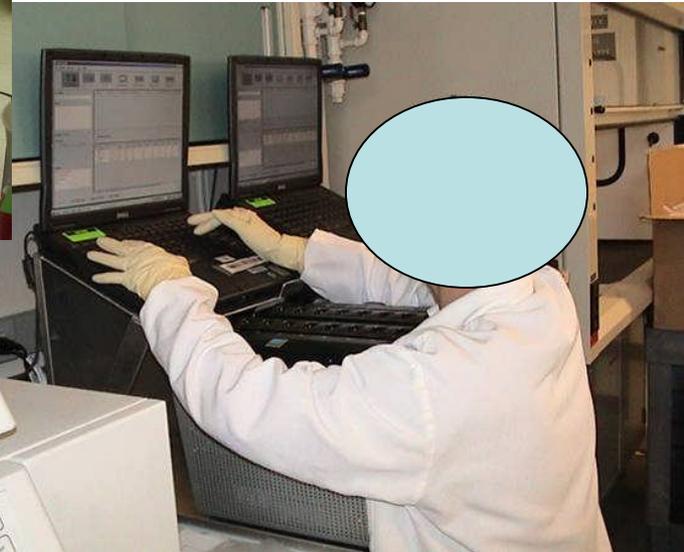
Computer use

- Risks

- May not follow the same guidelines that are applied in the office set-up

- Controls

- Apply the same guidelines for office set-up





What common risk factors
are found in laboratories?

What can you do about them?





Picture 1



Picture 2

What risk factors do you see?
What can be done?



Picture 3



Picture 1



Picture 2

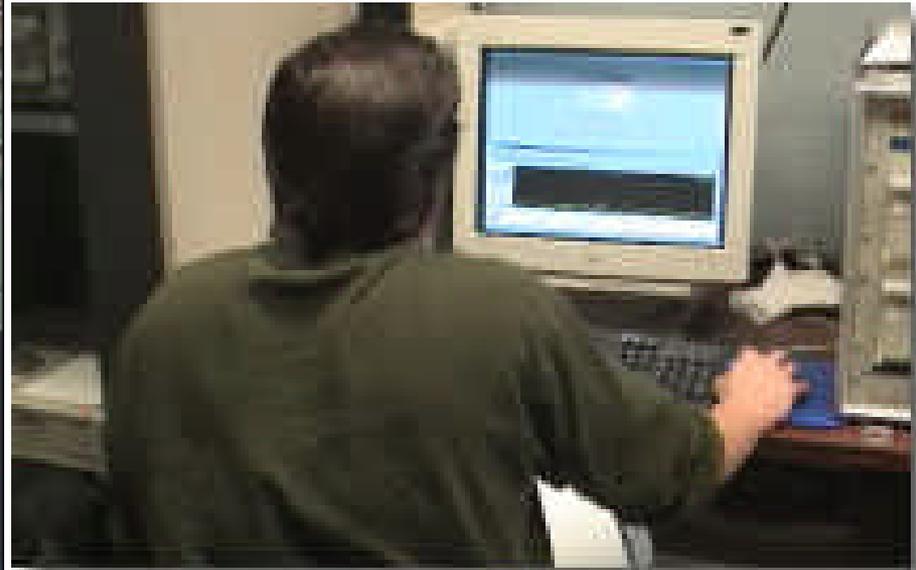
What risk factors do you see?
What can be done?



Picture 3



Picture 1



Picture 1

What risk factors do you see?
What can be done?



Picture 1

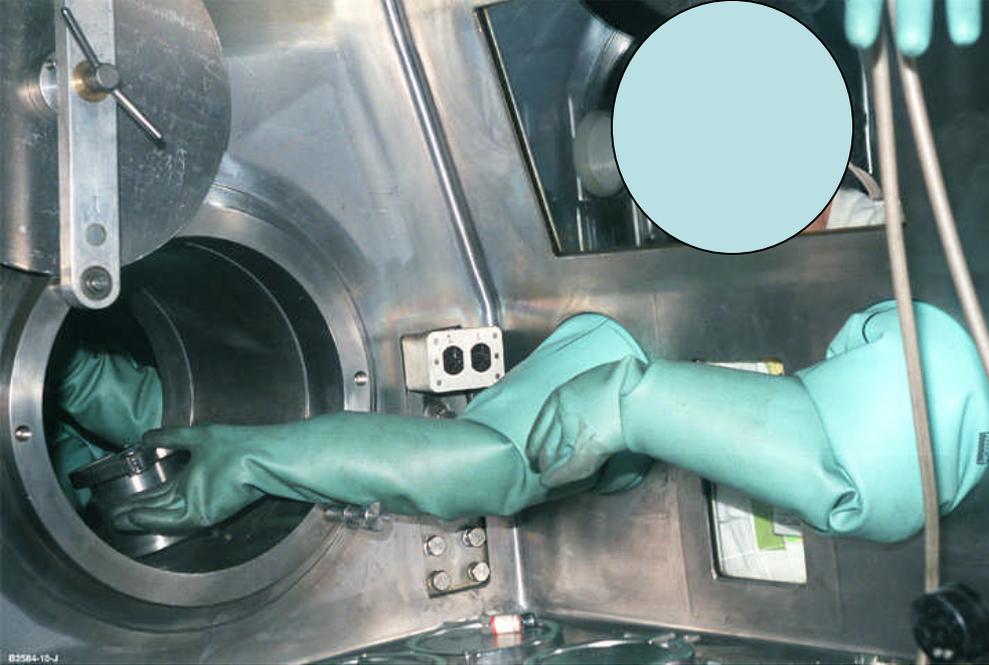


Picture 2



Picture 3

What risk factors do you see?
What can be done?

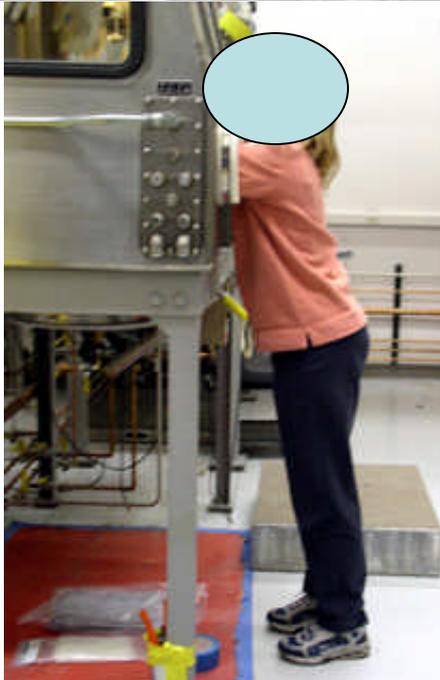


Picture 1



Picture 2

What risk factors do you see?
What can be done?



Picture 3

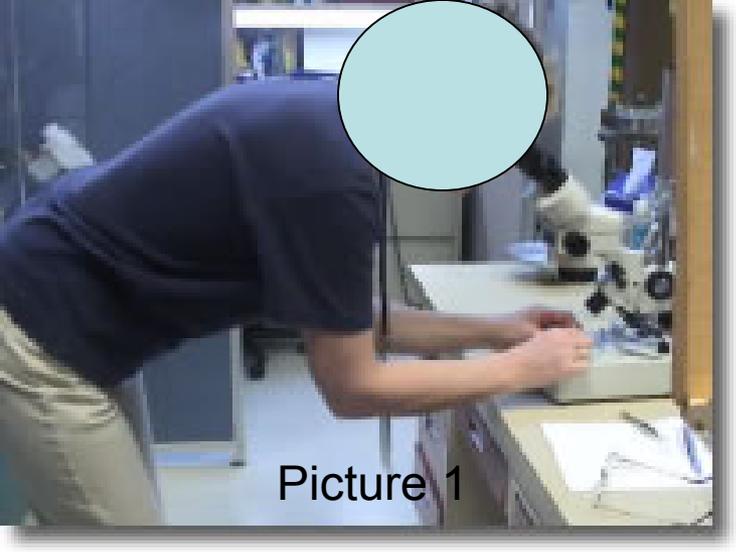


Picture 1



Picture 2

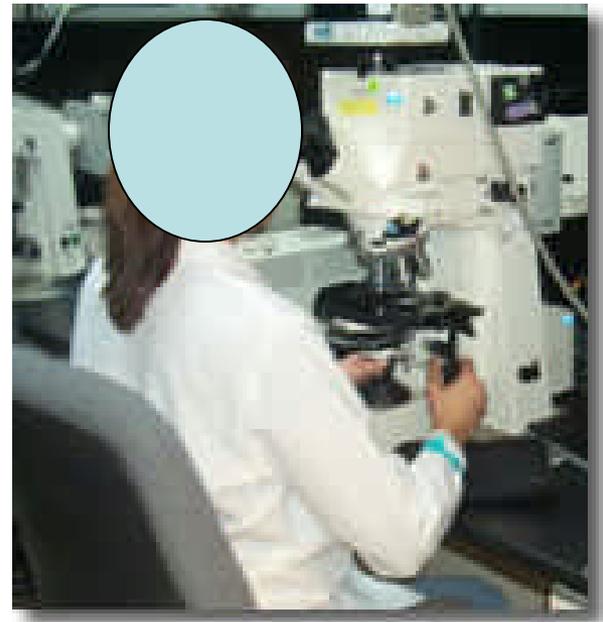
What risk factors do you see?
What can be done?



Picture 1



Picture 3

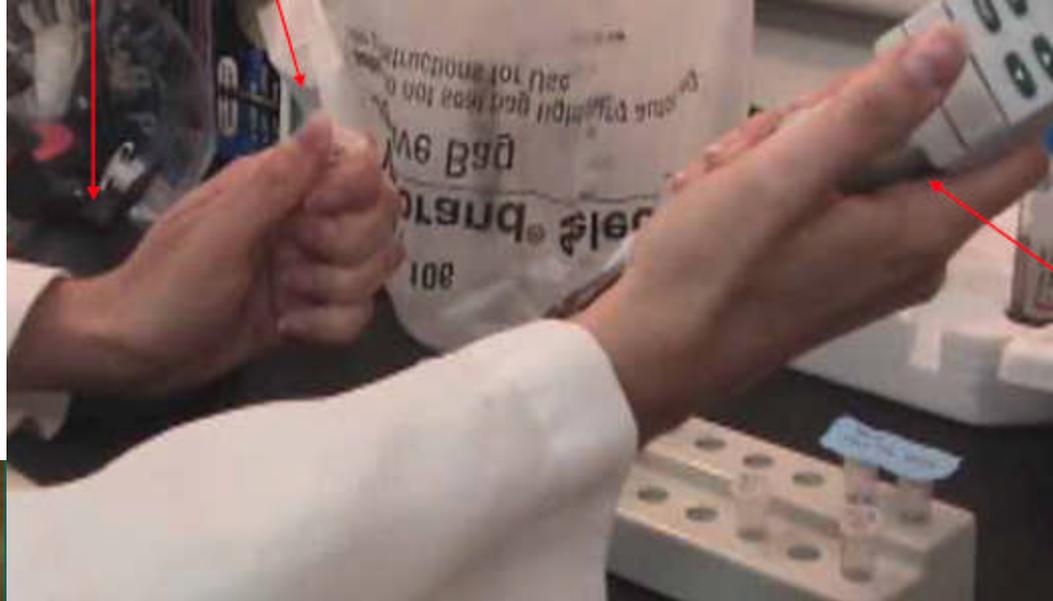


Picture 2

What risk factors do you see?
What can be done?



Picture 1



Picture 2



Picture 3

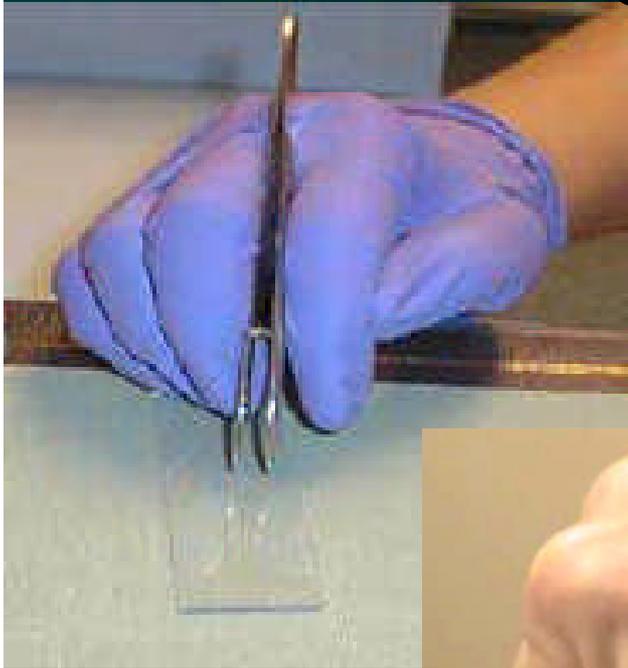
What risk factors do you see?
What can be done?

Ways to control risk factors

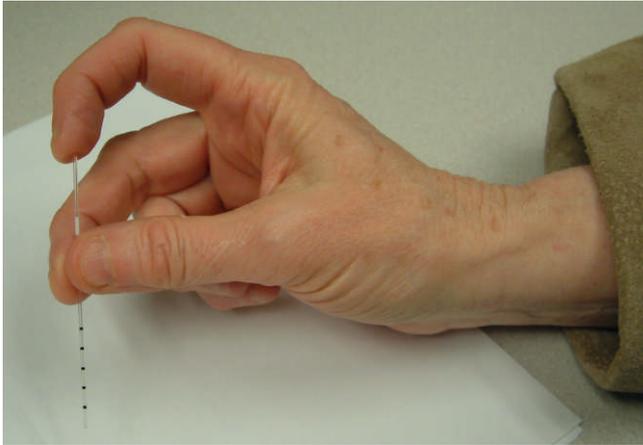
1. Work with elbows close to body
 - Avoid excessive forward and sideways reaching
2. Avoid overhead and below knee tasks
3. Alternate tasks
 - To avoid repetition
 - Sitting ↔ Standing
4. Optimize work environment/equipment
5. Use grip versus pinch
6. Utilize arm/forearm support
7. Take breaks
8. Perform stretches
9. Alternate hands
10. Use both hands



Ways to control risk factors : Use grip versus pinch



Ways to control risk factors : Use grip versus pinch & use both hands



Change a finger pinch grip...



into a hand grip



Two hands are better than one!

Ways to control risk factors: Alternate tasks & take breaks



Elevate a foot



Take a seat



Use anti-fatigue mats or
personal shoe covers/inserts

Ways to control risk factors

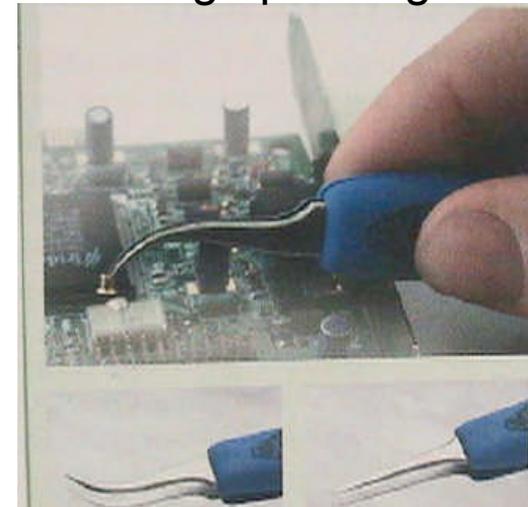
Optimize equipment & utilize support



Edge padding



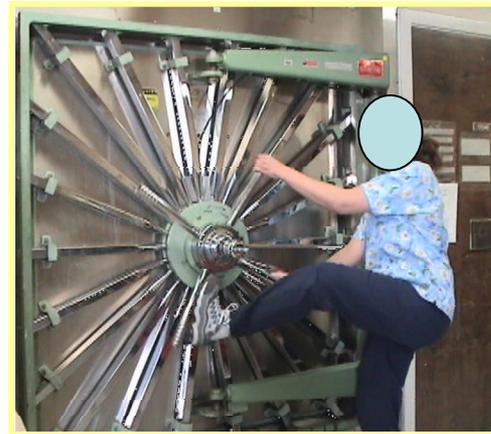
Microscope arm pads



Reverse action padded tweezers

Case Study

- Animal care facility
 - Significant risk factors
 - Prolonged standing
 - Repetitive hand and arm activities
 - Overhead and below knee reaching, bending, and stooping
 - Forceful lifting, carrying, bending, reaching, pushing, and pulling



Before



After



Before



After

Case Study



What would you do?

Lessons Learned

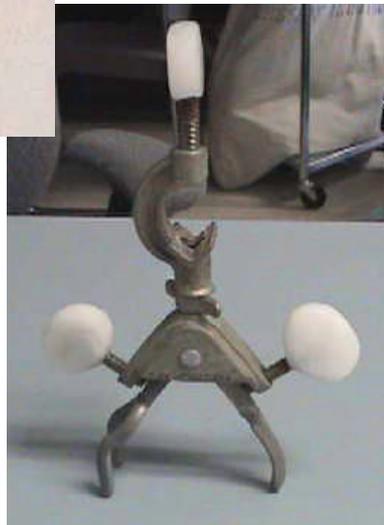
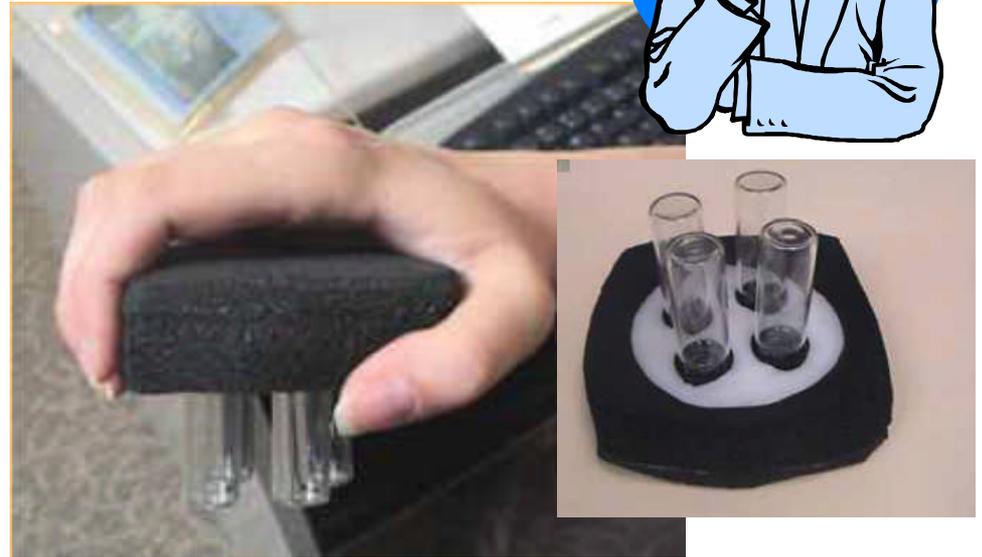
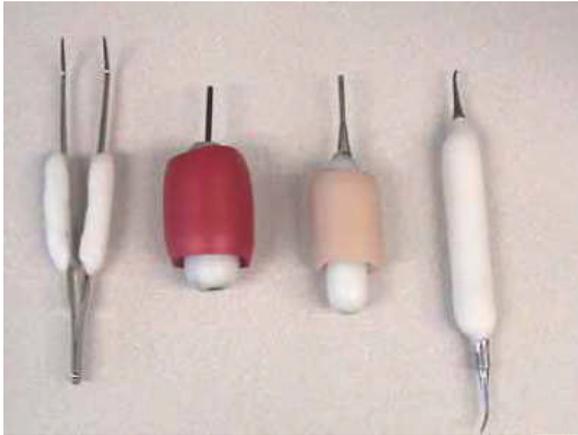
- Be the 'wind beneath the wings'
 - Do not have to be a know-it-all
 - Have an “employee knows best” attitude
- Speak several languages
 - Management= \$, productivity, ROI, savings
 - Employees= apply info specifically to them



Lessons Learned



- Think out of the box
- K-I-S-S



Lessons Learned

- Small successes can pave the way for bigger ones
- Create ergonomics 'eyes and ears' everywhere



Lessons Learned

- Utilize research from others to create useful tools

General Principles of Laboratory Bench Design

Area	Recommendations	Yes	No	N/A	Comments
Work bench	Is it suited to tasks performed?				
	Does it allow comfortable sitting and standing?				
	Is there adequate leg and thigh clearance?				
	Is a footrest or foot rail available?				
	Is an adjustable seat provided?				
Equipment installation	Are sharp edges protected?				
	Is anti-fatigue matting provided for prolonged standing areas?				
	Have modifications been made to the height of workbench for large equipment?				
Equipment layout	If work height is too high is a platform provided?				
	Are the visual demands of tasks considered when determining work height?				
	Are lift aids provided for heavy components of processing machines?				
	Are pieces of equipment located in a logical sequence for a comfortable flow and movement of the body?				
	Is equipment arranged to be within easy reach?				
Containment cabinets / safety hoods	Are organic or accessories used i.e. key susans, carousek?				
	Are waste bins placed in convenient locations?				
	Are procedures/ reference materials propped up i.e. clear clipboard holder?				
	Is work tipped or rotated to comfortable working postures?				
	Are devices used to reduce sustained activities i.e. reverse tweezers?				
Containment cabinets / safety hoods	Is there adequate floor space below cabinets (tows, pipes, and pumps if indicated)?				
	Is an adjustable chair provided with seat and back tilt forward (allows person to get closer to cabinet)?				
	Are arm supports provided?				
	Is a footrest or foot rail available?				
	Is the placement of materials set up so reaches for sitting tasks within 16 inches from front of work surface?				
Containment cabinets / safety hoods	Is the placement of materials set up so reaches for standing tasks within 20 inches from front of work surface?				
	Are shorter instruments available i.e. short pipettes?				
	Are manual handling of heavy items minimized?				
	Are there finger loops established for performing sustained postures or repetitive tasks?				
	Are tasks able to be rotated?				

"No" answers indicate potential areas of improvement

Adapted from Chaffin, D.C., Haslegrave, G., & Haslegrave, T.J. (2011). *JobAids: 11 Ergonomic Posture Reference Worksheets*. (2nd Ed.). Ann Arbor, MI: ERI, Inc. Page 26-27

LLNL Laboratory Ergonomics Self-Assessment Checklist

Date: _____ Location: _____
Activity: _____

COMPUTER WORKSTATIONS	Yes	No
Is a seat provided?		
Is the seat adjustable to fit all users?		
Is lumbar back support provided?		
Is there adequate leg room?		
Is there ample room to accommodate a keyboard/mouse so the employee can rest their arms at their side and forearms parallel to the floor?		
Is the top of the monitor positioned at about eye level?		
Is the monitor centered at least arm's length distance from the employee?		
If documents are frequently used, is there a document holder?		

LABORATORY BENCHES	Yes	No
If the worker stands, is anti-fatigue matting supplied?		
Is the height of the bench appropriate for the work that is performed?		
If the worker sits, is there adequate leg room?		
Are there contact stresses between sharp edges and forearms?		

LABORATORY CHAIRS	Yes	No
Can all lab chairs be adjusted to accommodate all workers in the area?		

MICROSCOPES	Yes	No
Are the worker's shoulders rounded and/or the worker is hunched over?		
Is the worker's neck bent >25 degrees?		
Are there contact stresses between sharp edges and forearms?		
Is the microscope pulled out to the edge of the work bench?		
Is there adequate leg room?		
Does the worker have proper foot support? (Floor, chair ring, footstool)		
Has the individual been trained how to properly sit at a microscope?		
Are microscope work breaks provided?		
For extensive use, are camera/ projection systems used?		
Are arms close to body and wrists straight?		

PIPETTING	Yes	No
Are manual pipettors used?		
Are electronic pipettors used?		
Are computer controlled pipetting systems used?		
Is the pipettor designed to reduce amount of hand use force?		
Has the individual been trained how to properly operate the pipettor?		
Does the worker pipette more than 2 hours per day?		
Are frequent breaks provided?		
Are arms close to body and wrists straight?		

FINE MOTOR SKILLS	Yes	No
Does the worker alternate use of both hands?		
Does the worker perform work involving pinching more than 5 hours per week?		
Are there contact stresses between sharp edges and forearms?		
Are frequent breaks provided?		
Are handles/tools large enough to allow gripping versus pinching?		
Are arms close to body and wrists straight?		

ALL TASKS	Yes	No
Are tasks and positions varied?		
Are frequently used supplies/ materials located within arms length?		
Is arm reach optimized (between chest and thigh height)?		
Are frequent breaks provided?		
Are arms close to body and wrists straight?		

X = Checked shaded boxes indicate potential areas of improvement
Adapted from NIEHS Laboratory Checklist

Can be found at:
http://www.llnl.gov/ergo/lab_ergo.html



Identify techniques or ideas you can immediately apply



Thank you!



Melanie Alexandre

alexandre2@ltnl.gov

(925)422-8237

Website: <http://www.ltnl.gov/ergo/>

References and resources

- American Glovebox Society <http://www.gloveboxsociety.org/>
- Baron, E.J. (2002) Speculations on the microbiology laboratory of the future (2002) *Clinical Infectious Disease* 35 pp. 84-87
- Chengalur, S.N. Rodgers, S.H. & Bernard, T.E. (2004). Kodak's Ergonomic Design for People at Work 2nd Ed. John Wiley & Sons, Inc
- Cooper, E.C (1994). Laboratory Design Handbook CRC Press ISBN 0849389968
- Fredriksson, K. (May 2005) Laboratory work with automatic pipettes: a study on how pipetting affects the thumb Department of Occupational Health, Pharmacia AB, Stockholm *Ergonomics*, 38(5) pp 1067 - 1073
- Garikes, R.W. July 2004) Lean lab design. Retrieved on September 18, 2007 from: www.mlo-online.com
- Gilson (ND) Laboratory ergonomics: Things you should know... things you should do Retrieved on September 18, 2007 from: <http://www.gilson.com/Downloads/mlhAppNote1.pdf>
- James, T., Lamar, S., Marker, T. & Frederick, L. (2000). An intervention study comparing traditional and ergonomic microscopes. Proceedings of Human Factors and Ergonomics Society.
- Jones, R.L. & Eagleson, D. (May 2001). Ergonomic considerations in the development of a Class II, Type A/B3 biological safety cabinet *American Clinical Laboratory* pp 37-41.
- Kofler, M., Kreczy, A., & Gschwendtner, A. (February 19, 2002) "Occupational backache"- surface electromyography demonstrates the advantage of an ergonomic versus a standard microscope workstation. *European Journal of Applied Physiology*
- Sillanpaa, J, Nyberg, M. & Laippala, P. (July 10, 2003) A new table for work with a microscope, a solution to ergonomic problems. Elsevier Science Direct
- Thompson, S.K. & Mason, E. (December 2004) How many slides? Documented cytotechnologists workload. *Lab Medicine*. 35(12) pp742-743
- Whistance, R.S., Adams, L.P., VanGeems, B.A., & Birdger, R.S. (December 1995) Postural adaptations to workbench modifications in standing workers *Ergonomics* 38(12) pp2485-2503